

AHA (NT)
ARISTOCRAT TECHNOLOGIES

AWARDS

FOR EXCELLENCE 2018



2018 NOMINATIONS

2018 AHA (NT) ARISTOCRAT TECHNOLOGIES AWARDS FOR EXCELLENCE NOMINATION ENTRY FORM

2

VENUE NAME:

(Please print the **exact** name of the establishment as you would like it to appear on the Award)

POSTAL ADDRESS:

CONTACT NAME:

PHONE: FAX:

EMAIL:

CHECK THAT YOU HAVE FOR EACH AWARD NOMINATION:

1. Nomination form
2. Submission (if applicable)
3. Supporting photographs/videos

All submissions must be received by 12pm Monday 23 April 2018

Please select a category/ies that you have chosen to enter:

VENUE AWARDS - SUBMISSION BASED

- 1. Redeveloped Accommodation Hotel*
- 2. Redeveloped Licensed Premise*
- 3. Marketed Accommodation Hotel*
- 4. Marketed Hotel*
- 5. Marketed Club
- 6. Hotel Community Service & Achievement*
- 7. Club Community Service & Achievement
- 8. Accommodation Hotel Community Service & Achievement
- 9. Training Initiative*
- 10. Tourism Initiative*
- 11. Retail Liquor Outlet*

EMPLOYEE AWARDS

- 12. Service Excellence (Front of House)*
- 13. Junior Trainee/ Apprentice of the Year
- 14. Completed Trainee/Apprentice of the Year
- 15. Marketing/Sales/Events*
- 16. Bartender of the Year*
- 17. Chef/Cook*
- 18. Human Resources*
- 19. Housekeeping & Guest Services*
- 20. Industry Rising Star of the Year*

VENUE AWARDS - Please note written submissions are not required for the following awards:

- 21. Draught Beer Quality
- 22. Family Friendly Venue
- 23. Hotel Gaming Venue*
- 24. Club Gaming Venue
- 25. Hotel Bar Presentation & Service*

- 26. Club Bar Presentation & Service
- 27. Cocktail / Restaurant Bar Presentation & Service*
- 28. Late Night Venue*
- 29. Sporting Entertainment Venue*
- 30. Live Music Venue*
- 31. Outdoor Area*
- 32. NT Keno Venue*
- 33. UBET Licensed Venue*
- 34. Best Wayside Inn
- 35. **Best Overall Accommodation Hotel*
- 36. **Best Overall Restaurant*
- 37. **Best Overall Club
- 38. **Best Overall Hotel*

**Winners may be eligible to receive entry into the 2018 AHA National Awards for Excellence.*

***Entry to this category will be automatic upon nominations in other categories*

EMAIL kelly@ahant.com.au

POST

AHA (NT) Aristocrat Technologies Awards for Excellence
Australian Hotels Association (NT)
GPO Box 3270
DARWIN NT 0801

DELIVERY

AHA (NT) Aristocrat Technologies Awards for Excellence
Australian Hotels Association (NT)
Office 23 / 24 Cavenagh Street
DARWIN

W E L C O M E

The AHA (NT) Aristocrat Technologies Awards for Excellence are renowned as the Territory's most prestigious awards for the hospitality industry, honouring the achievement of excellence across a wide range of categories. The Awards highlight excellence in hospitality venues and their staff who have performed exceptionally throughout the past year, with nominees from taverns, clubs, accommodation hotels, restaurants and wayside inns.

Now is the time to nominate. The nomination process is simple and FREE.

We strongly encourage you to take the time to give both your venue and employees the opportunity to showcase, promote and be proud of your establishment and achievements. For the winners it also brings fabulous marketing and advertising opportunities that are invaluable to your venue. All award winners are presented with a certificate and trophy for display in the venue as well as a winner's logo which can be used for your venue's overall marketing and promotional campaign.

Winners will be announced at the Territory's hospitality industry's biggest evening on the calendar, the AHA (NT) Aristocrat Technologies Awards for Excellence Gala Dinner, held on The Lawns at SKYCITY Darwin on **Wednesday, 30 May 2018**. More details of this spectacular event, including ticket information will be released in April.

*It is a condition of entry that if you have nominated your venue for an Award, a representative must be present at the Gala Dinner on **Wednesday, 30 May 2018**, to receive the Award if successful.*

**2018 AHA (NT)
Aristocrat Technologies
Awards for Excellence**
Australian Hotels
Association (NT)
GPO Box 3270
DARWIN NT 0801
20/24 Cavenagh Street
DARWIN NT 0801
Ph: (08) 8981 3650



LION



HOSTPLUS



AUSTRALIAN LIQUOR MARKETERS PTY.LTD.



DARWIN



AHA NATIONAL AWARDS

Those successful in specific categories will qualify as finalists at the AHA National Hotel Awards for Excellence. Please note that there are costs associated with National submissions. The winners of the National Awards will be announced in September 2018.

JUDGING

Judging is conducted by a panel of industry peers appointed by the AHA (NT) and comprises a cross-section of hospitality industry experts. Judges are selected for their knowledge and experience, and for their absolute dedication to the integrity of the awards process.

The judges' decision is final and will be based upon the venue's ability to fulfil the criteria outlined for each category entered. The AHA (NT) reserves the right to encourage those venues that are considered leaders in their field to nominate for the awards.

FOR ALL ENQUIRIES PLEASE CONTACT

Kelly Hannus
Events & Sponsorship Officer
08 8981 3650
0427 090 778
kelly@ahant.com.au

WRITTEN SUBMISSION ENTRY CHECKLIST

□ ENTRY FORM

□ SUBMISSION

An accompanying submission is compulsory for categories 1-20.

Each submission must be no longer than 1000 words per category. Submissions must address the specific criteria as outlined in this document (ie a paragraph covering each section is ample).

Submissions must be in single sided A4 format. You are encouraged to include documents and evidence to support the information included in your submission eg. brochures and printed photos. Do not include plastic pockets or bound folders in your submission.

Submissions will not be returned and hard copies will eventually be destroyed.

Tips...

- Keep the comments concise and relevant. The last thing the judges want to read is pages of irrelevant information. Be passionate about your product but don't be repetitive.
- You don't need to spend lots of money on a submission, if any at all. Just remember that the judges will only be interested in the content and relevance to criteria and not necessarily what it looks like.

□ PHOTOS & VIDEOS

Photos must be included for each award submission. Short videos are also encouraged to support your information. These must be in high resolution format (JPG, GIF) on a CD, USB or via email with at least one hero shot of the exterior of the venue. The AHA (NT) reserves the right to use the photos and videos provided for ongoing promotion including television advertisements and must be of acceptable quality for this purpose.

□ SUBMIT

ENTRY DEADLINE

12PM ON MONDAY

23 APRIL 2018

Under no circumstance will nominations or submissions be accepted after this deadline.

EMAIL kelly@ahant.com.au

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Technologies Awards for
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2018 AWARDS FOR EXCELLENCE CATEGORIES

VENUE AWARDS SUBMISSION BASED

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Employee Nomination Conditions & Criteria

Please see page 9 for more information.

VENUE AWARDS

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1. REDEVELOPED ACCOMMODATION HOTEL*

Describe and demonstrate your hotel's redevelopment, addressing the following points:

- Redevelopment project is complete and has operated under refurbished conditions for a minimum of 3 months at time of nomination
- Reason for refurbishment
- Architectural innovation, décor and design features in refurbishment
- Ambience, lighting, music
- Staff efficiency improvements
- Popularity and financial gain due to refurbishment
- Total cost of investment and ROI (return on investment)
- Environmental and energy saving considerations
- Hygiene and cleanliness of premises

2. REDEVELOPED LICENSED PREMISE*

Describe and demonstrate your venue's redevelopment, addressing the following points:

- Redevelopment project is complete and has operated under refurbished conditions for a minimum of 3 months at time of nomination
- Reason for refurbishment
- Architectural innovation, décor and design features in refurbishment
- Ambience, lighting, music
- Staff efficiency improvements
- Popularity and financial gain due to refurbishment
- Total cost of investment and ROI (return on investment)
- Environmental and energy saving considerations
- Hygiene and cleanliness of premises

3. MARKETED ACCOMMODATION HOTEL*

Describe and demonstrate your hotel's marketing, addressing the following points:

- Evidence and quality of the venues market research
- Evaluation results of research and conclusion
- Development stage of marketing strategy
- In-house marketing & promotional materials to support marketing strategy
- Website and data basing
- Media plan and PR activities
- Evidence of social media marketing
- Increase in popularity as a result of marketing strategy
- Consistency of branding
- ROI (return on investment) i.e. evidence of increased traffic generation, media exposure and generating an increase on the bottom line

4. MARKETED HOTEL*

Describe and demonstrate your hotel's marketing, addressing the following points:

- Evidence and quality of the venues market research
- Evaluation results of research and conclusion
- Development stage of marketing strategy
- In-house marketing & promotional materials to support marketing strategy
- Website and data basing
- Media plan and PR activities
- Evidence of social media marketing
- Increase in popularity as a result of marketing strategy
- Consistency of branding
- ROI (return on investment) i.e. evidence of increased traffic generation, media exposure and generating an increase on the bottom line

5. MARKETED CLUB

Describe and demonstrate your Club's marketing, addressing the following points:

- Evidence and quality of the venues market research
- Evaluation results of research and conclusion
- Development stage of marketing strategy
- In-house marketing & promotional materials to support marketing strategy
- Website and data basing
- Media plan and PR activities
- Evidence of social media marketing
- Increase in popularity as a result of marketing strategy
- Consistency of branding
- ROI (return on investment) i.e. evidence of increased traffic generation, media exposure and generating an increase on the bottom line

6. HOTEL COMMUNITY SERVICE & ACHIEVEMENT*

PLEASE NOTE: Only individual hotels and not a Hotel Group can enter this category.

Describe and demonstrate your hotel's community service, addressing the following points:

- Active participation and support of community groups and activities
- Promotion of hospitality industry to community and groups
- Participation in community life through the hotel
- Evidence of financial assistance to community
- Profile, PR achieved through community work
- Availability of notice board to communicate achievements on premises

7. CLUB COMMUNITY SERVICE & ACHIEVEMENT

Describe and demonstrate your club's community service, addressing the following points:

- Active participation and support of community groups and activities
- Promotion of hospitality industry to community and groups
- Participation in community life through the club
- Evidence of financial assistance to community
- Profile, PR achieved through community work
- Availability of notice board to communicate achievements on premises

8. ACCOMMODATION HOTEL COMMUNITY SERVICE & ACHIEVEMENT*

Describe and demonstrate your hotel's community service, addressing the following points:

- Active participation and support of community groups and activities
- Promotion of hotel industry to community and groups
- Participation in community life through the hotel
- Evidence of financial assistance to community
- Profile, PR achieved through community work
- Availability of notice board to communicate achievements on premises

9. TRAINING INITIATIVE*

Describe and demonstrate your venue's training initiatives, addressing the following points:

- Development and implementation of training activities
- Ongoing in-house training and external training courses venue staff have attended
- Link between training initiatives and the overall business plan and/or marketing strategy
- Outline how these training initiatives contributed to raising the professionalism of the business and cater to the industry's needs
- Comment on the retention of staff as a result of training initiatives and the procedures for evaluating ongoing training requirements

10. TOURISM INITIATIVE*

Describe and demonstrate your venue's tourism initiatives, addressing the following points:

- The initiatives implemented and evaluation of results
- Interaction or involvement with a local tourism authority / organisation
- List the wide variety of hospitality services on offer
- Outline the development of marketing strategy and PR activities
- The increase in popularity as a result of marketing strategy (upload visitor data etc)

11. RETAIL LIQUOR OUTLET*

Describe and demonstrate your venue's Retail Liquor Outlet, addressing the following points:

- Design, layout and presentation of store (lighting, provision for wine tasting, pricing)
- Outstanding customer service and product knowledge
- Professionalism and presentation of staff (grooming, uniform)
- Good representation of wines/beer (regional, interstate, imported) spirits, mixers, soft drinks
- Promotion of outlet (marketing, advertising, signage)
- Drive-thru facilities where applicable
- Parking facilities and access
- Cleanliness and hygiene of premises

EMPLOYEE AWARDS

All entries must be received by Midday Monday 23 April 2018, and must be accompanied by a separate nomination form

- Judges will assess the written submission for each nominee, including details, for example, such as
 - employee's service delivery standards
 - customer service approach and customer/manager feedback
 - length of service
 - teamwork and contribution to the workplace
 - training and experience
 - commitment to career development and self-improvement
- During the judging process the judges may verify or gather more information about the nominee's work history and overall performance.
- Please note that all finalists and winners will be announced at the Awards for Excellence Gala Dinner.
- All Nominees are required to attend the Awards for Excellence Gala Dinner, on Wednesday 30 May 2018 at SKYCITY Darwin.

12. SERVICE EXCELLENCE (FRONT OF HOUSE)*

Category is open to those employees that have direct contact primarily with customers while performing their everyday duties. Roles include, but are not limited to:

- Front Desk reception (accommodation, clubs, concierge, porters)
- Hosts (restaurant, club or bar)
- Gaming Staff (tables, pokies, keno)
- Food and Beverage attendants, bar staff, waitresses and waiters, bottle shop attendant
- Function staff

Nomination Criteria

- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee can include Supervisors and Duty Managers, however cannot be in higher management positions, including General Managers, Venue Managers, Operations Manager
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training undertaken

13. JUNIOR TRAINEE/ APPRENTICE OF THE YEAR

Nomination Criteria

- Junior Trainee / Apprentice nominee must be currently undertaking their traineeship or apprenticeship at the time of their nomination;
- The traineeship or apprenticeship must be due for completion **after 1 July 2018**.
- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee can include Duty Managers, however cannot be in higher management positions, including General Managers, Venue Managers, Operations Manager.
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training being undertaken.

14. COMPLETED TRAINEE/ APPRENTICE OF THE YEAR

Nomination Criteria

- Completed Trainee/Apprentice nominee must have completed or be due to complete their traineeship or apprenticeship, **between 1 July 2017 and 30 June 2018**;
- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee can include Duty Managers, however cannot be in higher management positions, including General Managers, Venue Managers, Operations Manager.
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training being undertaken.

15. MARKETING/SALES/ EVENTS*

Nomination Criteria

- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee cannot be in higher management positions such as General Managers
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training undertaken

16. BARTENDER OF THE YEAR*

A statement from the employer must be provided regarding standard of workplace performance, contribution to the workplace beyond their job role, commitment demonstrated to support RSA, environmental sustainability and best practice within their venue. A copy of the nominee's CV must also be attached.

The competition will be held in two stages over two days. Finalists will be required to participate in a demonstration of their skills at the AHA (NT) Trade Show on Tuesday 29 May 2018.

Stage One:

Contestants will participate in a theory exam, blind tasting, and practical bartending assessment. This round is a knock out round to advance to the final which will be held at the Trade Show.

Scoring Criteria:

- Theory mark*
- Blind tasting mark*
- Practical bartending skills*

*The written theory exam will cover product knowledge, bar operations and Responsible Service of Alcohol Principles involving multiple choice and short written answers.

*Blind tasting will cover a range of Sku's from the CCA portfolio

*Practical bartending skills will involve a "pouring" skills test

Stage Two:

Finalists will be required to make two cocktails, one chosen from a list of classic cocktails and one signature cocktail of their choosing using sponsored products as the main ingredient.

Scoring Criteria:

- Introduction and entrance
- Level of technical skill
- Self-presentation, personality, professional attitude
- Patron interaction
- Brand inspiration
- Originality and creativity in cocktail making
- Taste, aroma, appearance, presentation, balance and name of cocktail

17. CHEF/COOK*

Nomination Criteria

- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training undertaken

18. HUMAN RESOURCES*

Nomination Criteria

- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- This category is broadened to include Managers as well as human resource employees, and those senior staff or managers in smaller venues where they fulfil a significant human resources role.
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training undertaken

19. HOUSEKEEPING & GUEST SERVICES*

Nomination Criteria

- Employee must be nominated by his/her employer;
- Employee must have been employed by the same employer for no less than 6 months prior to nomination;
- Employee must submit a current CV – including details on roles and responsibilities, industry experience, qualifications and training undertaken

20. INDUSTRY RISING STAR OF THE YEAR*

Nomination Criteria

- This Award will be judged primarily from the nominee's written submission, noting that during the judging process the judges may verify or gather more information about the nominee's work history and overall performance
- The candidate must be nominated by his/her employer or management
- The candidate must have been employed for no less than 6 months prior to nomination
- The candidate must be 26 years or younger on the date of the submission/nomination and employed in a supervisor / management position.
- Nominations must demonstrate recognition received from the industry, training courses the candidate has undertaken or intending to undertake, and how the candidate has illustrated his/her commitment to the industry.
- Submission cannot exceed 1000 words.
- A copy of the employee's CV must also be attached to the submission

*Winners may be eligible to receive entry into the 2018 AHA National Awards for Excellence

21. DRAUGHT BEER QUALITY

Judging

- 50% SITE INSPECTION OF BACK OF HOUSE AREAS AND COOL ROOMS
- 50% ANONYMOUS SITE INSPECTION
- ****To be eligible to enter this award, venues MUST comply with AS5034 (installation and use of inert gases for beverage dispensing).**

Criteria

Cellar/Keg room and beer system cleanliness and management

- Cool room cleanliness
- Keg coupler, cellar boy, beer lines and tap cleanliness/ functionality
- Keg freshness, stock rotation and stored correctly

Glass management

- Glass cleanliness
- Glass washer cleanliness and correct chemicals

Beer presentation/staff and service

- Pouring technique
- In glass appearance
- In glass temperature
- Appropriate head on beer
- True to taste (taste, aroma, texture)
- Ability to pour a diverse range of beers
- Knowledge of correct beer-pouring technique
- Handling of glassware
- Excellent customer service
- Responsible service and practices

22. FAMILY FRIENDLY VENUE

- Décor, design, characteristic, lighting, music
- Measure of popularity
- Range of promotional products and activities
- Growth factor and marketing
- Hygiene and cleanliness of premises
- Children's interests catered for – special meals, play corner, colouring books

Food

- Presentation and accuracy of description on menu
- Menu innovation, selection and diversity, including daily specials
- Buffet presentation (if applicable)
- General quality
- Value for money
- Cleanliness of crockery, cutlery and glassware

Beverage

- Presentation and accuracy of beverage list
- Variety of beers, spirits, cocktails, soft drinks, coffees
- Variety of wines available by the glass
- Served at the correct temperatures
- Value for money

Service

- Professionalism and outstanding customer service
- Staff well groomed with neat & clean attire
- Communication of menu changes or unavailable dishes
- Knowledge and practise of Responsible Service of Alcohol (RSA)

23. HOTEL GAMING VENUE*

- Design and layout of the venue is compatible with the overall hotel facility
- Accessibility, and privacy availability of gaming facilities
- Ambience and décor
- Courtesy patron facilities
- Promotional activities
- Lounge/seating area available
- Food and Beverage
- Efficiency of integrated smoking solution
- Overall hygiene and cleanliness
- Courteous, professional and well groomed staff
- Evidence of responsible gaming service

24. CLUB GAMING VENUE

- Design and layout of the venue is compatible with the overall club facility
- Accessibility, and privacy availability of gaming facilities
- Ambience and décor
- Courtesy patron facilities
- Promotional activities
- Lounge/seating area available
- Food and Beverage
- Efficiency of integrated smoking solution
- Overall hygiene and cleanliness
- Courteous, professional and well groomed staff
- Evidence of responsible gaming service

25. HOTEL BAR PRESENTATION & SERVICE*

- Bar presentation is of the highest standard
- Great atmosphere, lighting, music, ambience and comfort
- Range of promotional products and activities
- Measure of popularity
- Hygiene and cleanliness of premises
- Selection/variety and quality of food & beverages
- Staff well groomed with neat and clean attire
- Professionalism and efficiency of staff
- Outstanding customer service

26. CLUB BAR PRESENTATION & SERVICE

- Bar presentation is of the highest standard
- Great atmosphere, lighting, music, ambience and comfort
- Range of promotional products and activities
- Measure of popularity
- Hygiene and cleanliness of premises
- Selection/variety and quality of food & beverages
- Staff well groomed with neat and clean attire
- Professionalism and efficiency of staff
- Outstanding customer service
- Display of relevant sporting recognition honour boards and/or Committee Members etc.

27. COCKTAIL / RESTAURANT BAR PRESENTATION & SERVICE*

- Bar presentation is of the highest standard
- Great atmosphere, lighting, music, ambience, lighting and comfort
- Measure of popularity
- Hygiene and cleanliness of premises
- Selection/variety and quality of cocktails
- Staff well groomed with neat and clean attire
- Professionalism and efficiency of staff
- Outstanding customer service

28. LATE NIGHT VENUE*

- Trading hours and unique services attracting late night patrons
- Distinctive features of the venue (e.g. decor, lighting, design)
- Music, lighting, sound, stage and dance floor facilities and special effects
- Promotion and marketing of venue
- Patron security and responsible service practices
- Range of beverages and sufficient snacks available

29. SPORTING ENTERTAINMENT VENUE*

General

- Design, décor, characteristics of venue
- Ambience, lighting, decorated in sporting theme
- Venue participation with sporting clubs
- Venue participates in and supports pool/darts competitions
- Promotes sporting and leisure activities
- Provides variety of televised sports programs
- UBET and/or Bingo/Keno facilities
- Measure of popularity
- Hygiene and cleanliness

Food and Beverage

- Food and beverage facilities/outlets
- Selection/variety and quality in food and beverage

Service

- Professionalism and outstanding customer service
- Staff knowledge of sporting entertainment offered
- Staff well groomed with neat & clean attire

30. LIVE MUSIC VENUE*

- Quality of lighting, sound, stage and dance floor facilities
- Characteristics (theme, unique character, ambience)
- Adequate crowd control techniques
- Promotion of entertainment (advertising and marketing)
- Cleanliness of premises
- Provides local and/or overseas live entertainment on a regular basis throughout the year
- Supports artists performing original material

31. OUTDOOR AREA*

This category recognises excellence in hotels which provides an outdoor or non-enclosed facility within the hotel. Small, large, boutique, innovative, natural and open spaces are all eligible for nomination. Emphasis is placed on the total customer experience specific to the execution of the outdoor or non-enclosed facility offer.

- Overall cleanliness of area
- Characteristics (decor, ambience and music)
- Facility complies with tobacco legislation
- Innovation and creativity
- Styled to accommodate patrons who wish to smoke
- Effective signage
- Integrates with the rest of the hotel
- Presentation and appearance
- Adequate heating and cooling
- Adequate safety and security
- Gives regard to noise and amenity issues
- Appropriate receptacles of cigarette butt litter
- Proximity to a service area and amenities

32. NT KENO VENUE*

General

- Accessibility
- Convenient bar location
- Keno holders well stocked, presented and readily available
- Current promotion well displayed and supported
- In-house promotions of product
- Visual prominence and accessibility

Service

- NT Keno Operators customer service
- Knowledge of product
- Efficiency of service
- Operator's attitude towards NT Keno support
- Staff training, knowledge and responsible service of gambling

Signage

- All signage (outdoor, indoor and A-Frame) well located, working and clean
- NT Keno posters displayed
- Keno winner spots displayed
- Million Dollar Club certificates displayed
- Prominence of Keno displayed on the TVs

33. UBET LICENSED VENUE*

- Strong knowledge of UBET procedures
- Presentation and cleanliness of outlet & UBET area
- Staff neat, clean attire and well groomed
- Professionalism and customer service
- Growth of UBET turnover, over previous years with explanation of contributing factors to sales growth

34. BEST WAYSIDE INN

- Atmosphere, lighting, music, ambience and comfort
- Measure of popularity
- Staff customer service and team approach
- Bar presentation
- Unique features/point of difference
- Availability and choice of food
- Guest services and information
- Hygiene and cleanliness of premises
- Accommodation & fuel services

35. BEST OVERALL ACCOMMODATION HOTEL*

36. BEST OVERALL RESTAURANT*

37. BEST OVERALL CLUB

38. BEST OVERALL HOTEL*

NOTE: All venues nominating for ANY category in the 2018 AHA (NT) Aristocrat Technologies Awards for Excellence are automatically nominated in their respective overall category listed above.

**Winners may be eligible to receive entry into the 2018 AHA National Awards for Excellence.*



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2018 AHA (NT) ARISTOCRAT TECHNOLOGIES AWARDS FOR EXCELLENCE NOMINATION ENTRY FORM

VENUE NAME:

(Please print the **exact** name of the establishment as you would like it to appear on the Award)

POSTAL ADDRESS:

CONTACT NAME:

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CHECK THAT YOU HAVE FOR EACH AWARD NOMINATION:

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- 30. Live Music Venue*
- 31. Outdoor Area*
- 32. NT Keno Venue*
- 33. UBET Licensed Venue*
- 34. Best Wayside Inn
- 35. **Best Overall Accommodation Hotel*
- 36. **Best Overall Restaurant*
- 37. **Best Overall Club
- 38. **Best Overall Hotel*

**Winners may be eligible to receive entry into the 2018 AHA National Awards for Excellence.*

***Entry to this category will be automatic upon nominations in other categories*

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POST

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DELIVERY

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